

**Pioneer DJ**

DJ Controller

# DDJ-RZ



Firmware Update Guide

## A. How to check the current Firmware Version of DDJ-RZ

1. Connect DDJ-RZ to your computer using a USB cable.

2. Launch the Settings Utility.

For Windows:

[Start] menu > [All Programs] > [Pioneer] -> [DDJ-RZ] -> [DDJ-RZ Settings Utility]

For Mac OS:

[Application] > [Pioneer] > [DDJ-RZ] > [DDJ-RZ Settings Utility]

### 3. Check the Firmware Version in the Settings Utility

The firmware version is displayed in the [About] tab.



## B. Check the downloaded file

### 1. Unzip the downloaded file.

For Windows:

Save the downloaded file [DDJ-RZ\_vxxx\_Win\_E.zip] to an arbitrary directory such as desk top and unzip it.

For Mac OS:

Save the downloaded file [DDJ-RZ\_vxxx\_Mac\_E.dmg] to an arbitrary directory such as desk top and double click to mount it.

### 2. Check the unzipped file.

For Windows:

The [DDJ-RZ\_vxxx\_Win\_E] folder is generated when the file is unzipped.

Please ensure the following files are included in the folder.

1. [DDJ-RZ\_vxxx.exe]
2. [DDJ-RZ\_updater\_manual\_e.pdf]

For Mac OS:

The [DDJ-RZ\_vxxx\_Wac\_E] folder is generated when the file is extracted.

Please ensure the following files are included in the folder.

1. [DDJ-RZ\_vxxx.app]
2. [DDJ-RZ\_updater\_manual\_e.pdf]

- ✓ **xxx is numerical characters of the new firmware version.**
- ✓ Depending on your computer settings, the extension such as .exe, .pdf or .app may not be displayed.

## C. Preparation for updating DDJ-RZ

### 1. Connect DDJ-RZ and a computer.

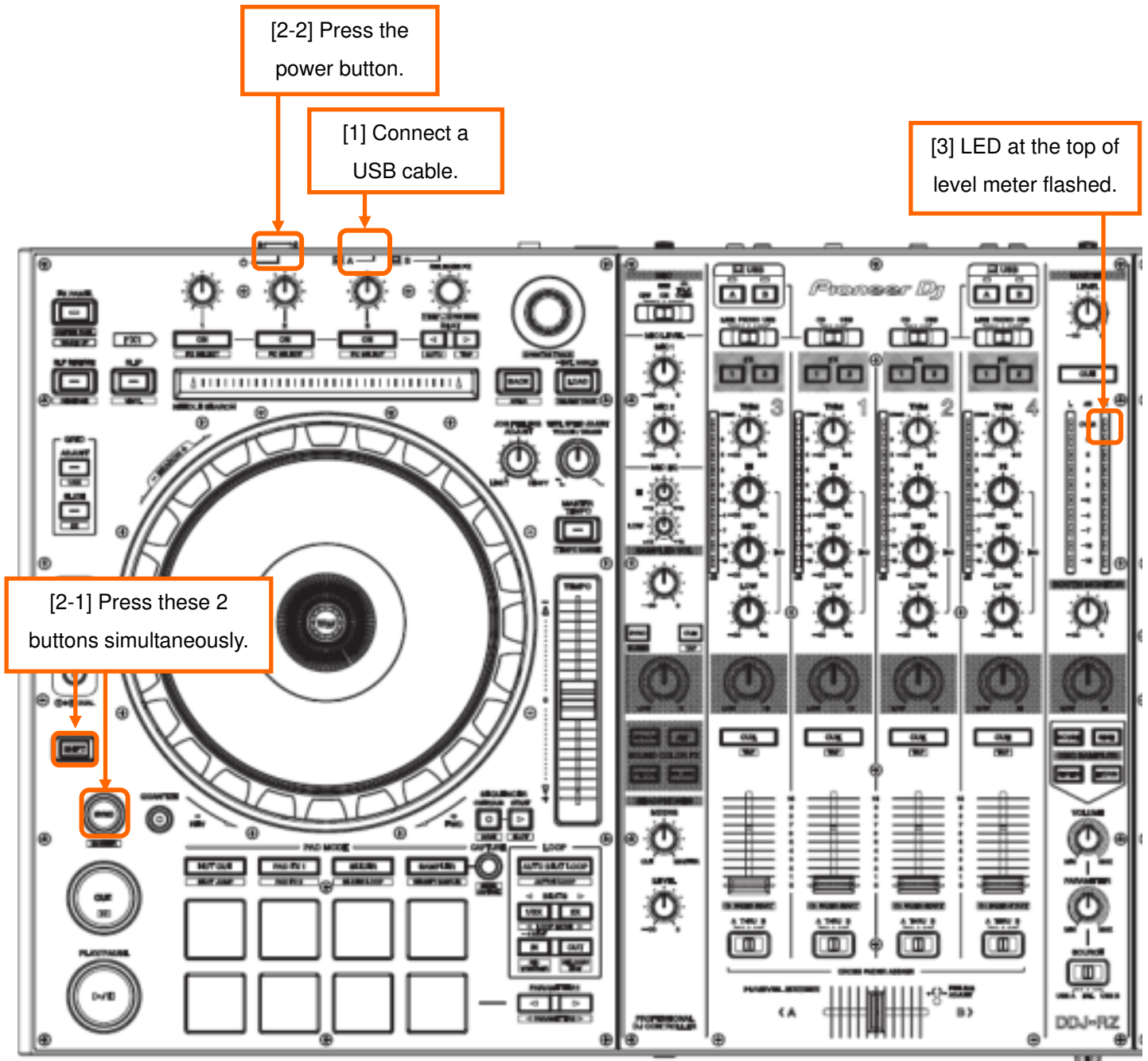
Connect DDJ-RZ to your computer using a USB cable.

(Connect the USB cable to (USB-A) port.)

### 2. Activate the update mode.

Press the power button while pressing the [SHIFT] button and the [SYNC] buttons on the left deck.

Once the update mode is activated, the LED at the top of the MASTER level meter flashes.



## D. Updating the firmware using a computer

### 1. Updating procedures

Before updating, close all the applications running on the computer.

#### <STEP1> Activate the update program.

For Windows:

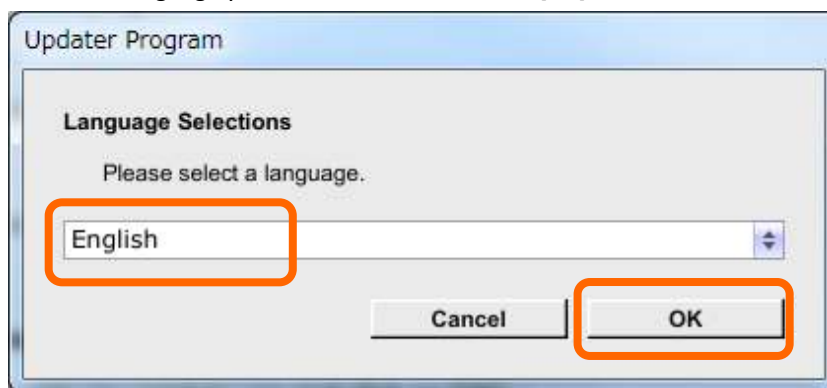
Double click [DDJ-RZ\_vxxx.exe] to activate the update file.

For Mac OS:

Double click [DDJ-RZ\_vxxx.app] to activate the update file.

#### <STEP2> Select a language.

Select the language you want to use and click on [OK].



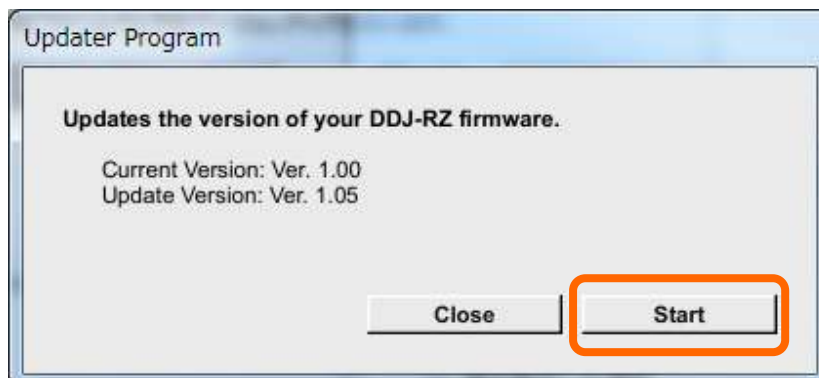
• Please refer to “Tips: When [Your DDJ-RZ is not connected] is shown during updating the firmware” in a later section if the same message is popped up after clicking “OK”.

#### <STEP3> Check the firmware version before updating.

After ensuring that the firmware version is **x.xx**, click on the [Start] button.

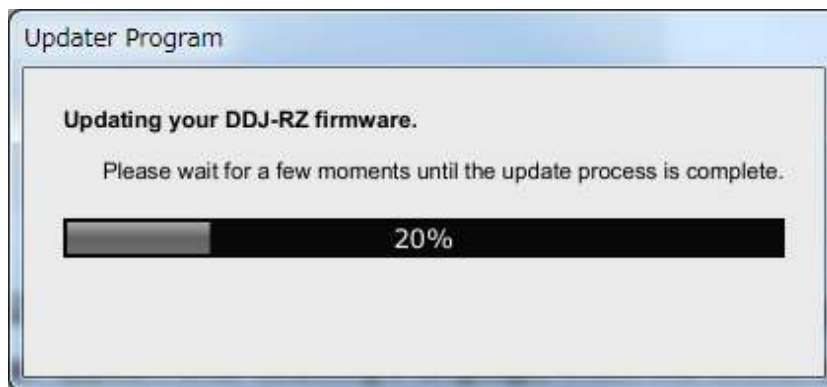
Ensure that the power cable and the USB cable are securely connected to DDJ-RZ during the update.

Please make sure to use an AC adaptor to power your laptop during updating the firmware.



**The updating process starts.**

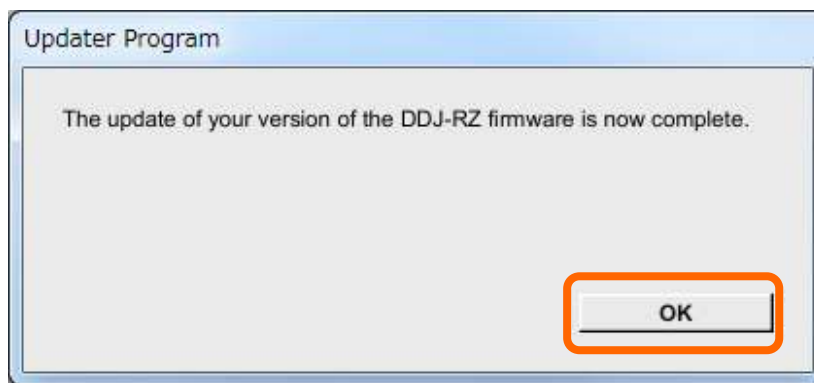
Please wait until the progress bar reaches to the right end.



**<STEP4> Complete the updating process.**

When the firmware update process is complete and the message below appears, click the [OK] button.

When all the LEDs of the MASTER level meter on DDJ-RZ are lit, the firmware update is completed.



**<STEP5> Reboot DDJ-RZ.**

Turn off the power of DDJ-RZ and then turn it on again.

**E. Check the firmware version**

Check the firmware version of DDJ-RZ as described in [A. How to check the current Firmware Version of DDJ-RZ].

The firmware update is successfully completed when you find the version you wanted in the Settings Utility.

**Tips: How to cope with abnormal termination:**

If you fail to update and the following message appears, turn off the power of DDJ-RZ and start from the beginning of the above Updating Procedures.



**Tips: When [Your DDJ-RZ is not connected] is shown during updating the firmware**

When the following message appears after selecting a language, check the following tips.



- Is the USB cable connected to a USB-A port?

If it is not connected, connect the cable to a USB-A port and start the updating steps from the beginning again.

- When the above message appears even if the cable is connected to a USB-A port, please follow the steps below.

1) Uninstall the driver software of DDJ-RZ.

How to uninstall the driver software:

**For Windows users:**

Navigate to Start -> Control panel -> Programs. Then, select "Pioneer DDJ -RZ Driver" and click "Uninstall".

**For MacOS users:**

Double click the driver software and then double click [DDJ-RZ Uninstaller.app].

Follow the instructions in your computer after this.

The latest driver software is available from the following link.

<http://pioneerdj.com/support/index.php?lang=en>

2) Update the firmware again from the beginning.

3) After completing the firmware update, install the driver software again.

Please see the Operating Instructions for how to install the driver software.

#### [Reference information]

This updater has been verified to operate on the operating systems below:

Windows: Windows 10/Windows 8.1/Windows8/Windows 7

MacOS : OS X 10.10 / 10.9 / 10.8

Approximately 2 minutes is required for updating.

The images shown in this Guide may not be the same as the current ones.

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