

DRIVER UNINSTALL

It is very important to remove all previous ZED R and GS R Drivers before installing the new 3.5.5 and above Drivers.

It is not possible to use driver versions 3.5.5 or over if you leave earlier versions installed, this applies mainly to ZER-R 16 users and is very important that they are removed before updating with the new driver as having both installed will cause problems.

The 3.5.5 driver and above is now a universal driver for both desks, which now allows for both of the desks to be connected at the same time through a daisy chain configuration, this will enable your desks to be seen as only one ASIO device, this will allow access to all channels of both of the desks on your DAW.

You will also need to up-date you ZED R-16 or GS R-24 to the new V3.5.5 or above firmware, which can be downloaded from our Website.

<http://www.allen-heath.com/zed/zedr16> <http://www.allen-heath.com/gs/gsr24>

Uninstalling Drivers

PRE 3.5.5

Windows

Disconnect Desk from PC.

Goto Start/All Programs/Allen and Heath Ltd/Uninstall

This removes all drivers ready to install V3.5.x

MAC

Disconnect Desk from MAC.

Download original version to match one installed

Open the Install Driver dmg file then click Uninstall

This removes all drivers ready to install V3.5.x

3.5.5 ONWARDS

Windows

Disconnect Desk from PC.

Goto Start/All Programs/Allen and Heath Ltd/Uninstall

This removes all drivers ready to install V3.5.x

MAC

Disconnect Desk from MAC.

Open Install Driver dmg file then click Uninstall

This removes all drivers ready to install V3.5.x