

UPDATING FIRMWARE ON WINDOWS AND MAC

Update Firmware

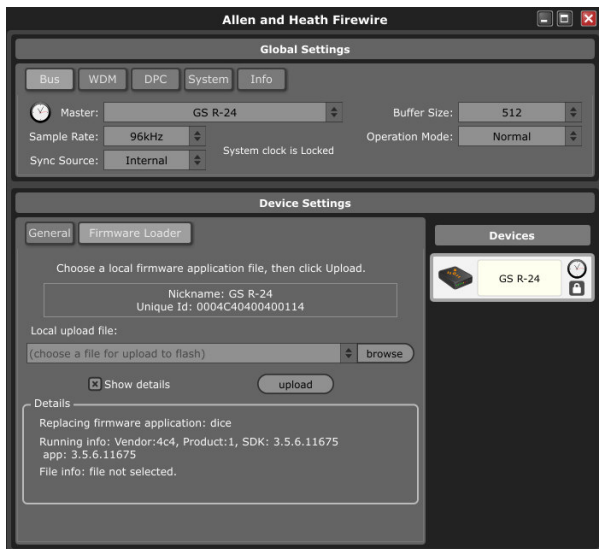
Your ZED-R / GS-R has firmware installed already, but in order for you to keep firmware up to date to add new features or to update driver compatibility with new operating systems, it is sometimes necessary to be updated. It may not be needed to do this when you receive your new hardware as the firmware is pre-loaded at the factory. You only need to update the firmware when a new driver version is released or there is a release of firmware to enhance functionality for some reason.

The Current Firmware is available for download with the latest driver download on the Allen & Heath website at:

<http://www.allen-heath.com/zed/zedr16>

<http://www.allen-heath.com/gs/gsr24>

TO CHECK FIRMWARE VERSION FOR YOUR GS-R24 / ZED-R.



Click on the Firmware Loader tab on the control panel.

Check the box next to Show details.

This will show the current firmware, the app number is the one you are interested in (write this number down).

Now check online in the download section

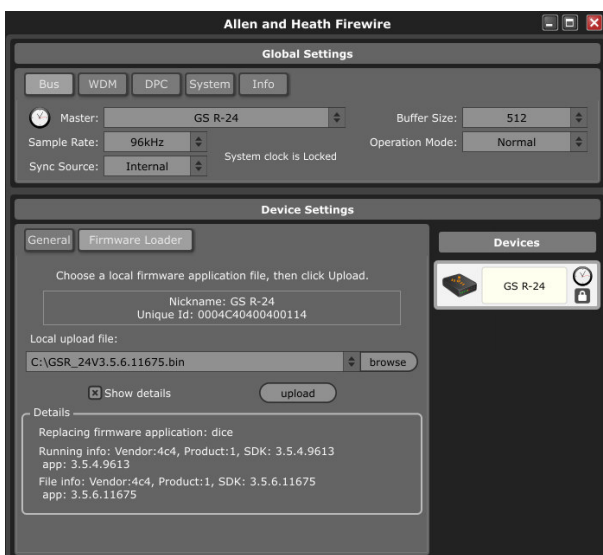
<http://www.allen-heath.com/zed/zedr16>

<http://www.allen-heath.com/gs/gsr24>

to see if newer driver version is available.

If your firmware matches the latest version on the web, then nothing needs to be done, if they are different please follow the instructions below.

TO UPDATE FIRMWARE VERSION FOR YOUR GS-R24 / ZED-R.



Make sure the Desk and Computer have a constant power supply while updating firmware.

Place the downloaded .zip file into a known location on your computer for example the desktop.

Extract the file.

Select the Firmware Loader tab then click browse.

Locate the GSR_24V3.x.x.bin file and select it or

locate the ZEDR_16V3.x.x.bin file and select it.

WARNING DO NOT TURN OFF THE POWER. POWERING OFF DURING AN UPDATE CAN RENDER THE FIREWIRE UNUSABLE.

Click the upload button.

After update finishes turn off desk for five seconds then re-apply power. Firmware will now be updated, this can be checked by clicking on the Firmware Loader tab and clicking Show details.